

## The IT Support and Workplace Experience Guide to the Galaxy

### Look behind the curtain...

To maintain competitiveness in today's rapidly changing technology landscape, businesses must stay ahead of the curve. IT infrastructure management, data center upgrades, and overall IT support are crucial for a thriving business. This comprehensive guide will explain how partnering with JACE can help streamline your IT processes, minimize disruptions, and ensure long-term success. With over 25 years of experience, JACE offers innovative IT support and data center management to benefit your business. The guide also covers JACE's services, including comprehensive support for office moves and reconfigurations. JACE helps deploy new equipment, install new or clean up existing hardware, and manage cable and network connections. By partnering with JACE, you can ensure a smooth and efficient office move or reconfiguration, minimizing disruptions and downtime.



### T-Wrecks or TMACs?

To prevent a potential train wreck, it is crucial to properly plan, communicate, and execute your next TMAC project.

JACE Solutions utilizes exclusive technology to streamline the information gathering process, saving clients time and money in their TECHNOLOGY Moves, Adds, and Changes (TMAC) procedures. By significantly decreasing the time and effort needed for equipment survey, image collection, and data parsing compared to traditional methods, JACE allows clients to focus on their core business activities while cutting costs and maintaining efficiency. This adds value to our clients by enabling them to optimize their resources and remain competitive in their industries.



### Look, Listen and Speak when you know...

Thoroughly evaluating a refresh before implementation will help ensure that the project is well-planned, well-executed, and delivers the desired outcomes.

JACE's team of experienced data center specialists can assist your business with server upgrades, moves, and migrations, minimizing disruptions and ensuring a successful project. Our professionals understand the complex interdependencies that need to be managed during data center projects, including scheduling, tracking, acceptance, and sign-off, as well as network, security, storage, and hardware. We also take into account various business units, application owners, facilities, HR, governance, and risk management during the process. With a proven process and comprehensive documentation, JACE ensures minimal business disruption during data center projects.

### **There is no "I" in Team.**

Project management is crucial to ensure coordination, communication, and accountability among team members, resulting in improved productivity, efficiency, and successful project outcomes.

Jace places great importance on delivering customer value through effective project management. This involves prioritizing quality products, meeting project deadlines, maintaining open communication channels with customers, gathering feedback, delivering exceptional customer service, and leveraging agile methodologies. By focusing on these key areas, Jace is able to exceed customer expectations by delivering projects that meet their specific requirements, providing regular progress updates, and offering ongoing support. The use of agile methodologies allows Jace to be more responsive to customer needs by breaking projects down into smaller, more manageable tasks. These approaches enable Jace to strengthen customer relationships, foster trust, and increase customer satisfaction.



### **The Round Up...**

Efficiently managing your IT infrastructure and data center is vital for your business's success. JACE can help you achieve this goal by providing innovative IT support and data center management solutions that minimize disruptions, streamline processes, and ensure long-term success. This comprehensive guide offers valuable insights into how partnering with JACE can benefit your organization, enabling you to focus on growth and innovation. With JACE, you can simplify office moves and reconfigurations, receive comprehensive IT operational support, and minimize business disruptions during data center projects. Our team of experts is dedicated to helping you streamline your PC refresh process and stay ahead of the curve in today's technology-driven marketplace.

Partnering with JACE ensures that your organization maintains a competitive edge in the ever-changing technology landscape. Our services are designed to minimize disruptions, streamline your processes, and ensure your business's long-term success. Contact us today to discover how JACE can help your organization thrive in today's technology-driven world.

